



Evaluation of the Study program at the Faculty of Economics of the University of Tuzla (2011/12) Bosnia and Herzegovina

Suad Kasapović

**CUBRIK Project meeting
Skopje, Macedonia, 25th October, 2012**

Activities

- Workshop- acquired experiences (EFQM/TRIS)
- Preparation self-evaluation
- Site visit
- Improving plan
- Dissemination

About the Faculty of Economics...

- The total number of students enrolled in all three cycles of studies at University of Tuzla is around 17000.
- Number of students enrolled in the first cycle of studies at the Faculty of Economics in 2011/12. is 1421.
- Faculty of Economics is one of 13 members of the integrated University of Tuzla, which works is regulated by the Statute of the University.

Activities CUBRIK project...

- From 23.05. to 24.05.2011. the employee of the Center for QA of the University of Tuzla, participated in the third workshop in the "**Institutional Accreditation and EFQM Excellence Model**", which was held in Nis.
- The aim of the workshop was to provide a methodology to universities achieve their goals in relation to:
 - their KPIs in the context of continuous quality improvement,
 - transfer of experience in the use of the methodology for the implementation of self-evaluation,
 - and the creation of appropriate guidelines for the implementation of internal and external quality assurance system.

Acquired experience ...

- Acquired experience **are carried over to** the members of the self evaluation team and management the Faculty of Economics, **through the presentation and discussion:**
 - **The EFQM Excellence Model's** (as a framework for developing a culture of excellence (quality), **acceptance of good practices, innovations** and performance enhancement)
 - **RADAR logic**
 - **TRIS model** (which was developed in the Flemish speaking part of Belgium, initially in the field of higher education, and then for the lower level of education and is based on the EFQM model)

Acquired experience ...

- PDCA cycle as a system for planning (Plan), implementation (Do), check (Check) and learning, improving and innovating (Act) in the educational process,
- The process of self-evaluation program of study at the Faculty of Economics conducted a self-evaluation team
- Team composed of eight members from the teachers, associates, administration and students with professional and technical assistance provided to them by QA Centre University of Tuzla

Guidelines for the implementation...

- Use material “Guidelines for the implementation of self-evaluation” (which **has emerged as a product of previous activities under the project**)
- Members of the self-evaluation team and the Center for QA **held several preparatory meetings and working in the data collection process and implementation of self-evaluation**, which resulted in the write-SER , which ended 30.09.2011.
- With additional **requirements and recommendations of EU experts**, SER supplement made by the **end of January 2012**.

Visiting...

- In order to carry out an evaluation (site visit), the EU experts from Belgium, Mr. Ignace Van Dingenen and Miss Nora Laermans, the 21.02.2012. conducted a visit to the Faculty of Economics in Tuzla.
- EU experts are discussing with representatives of self-evaluation team, management faculty, students, the quality board at the University and the Center for QA.
- They visited the premises of the Faculty and University and reported by their findings.
- At the request of the visitors, measures are proposed to eliminate the disadvantages of the proposals for improving the work.

Improvement plan...

- First measures to **to eliminate the disadvantages** involving:
 - **Organisation of teaching**
 - **Human Resources**
 - **Material resources**
- But, lack of proposed measures was that they were quite generalized and **without concrete deadlines, performance indicators, and the person in charge of monitoring and enforcement.**
- Amended Improvement Plan is promoted in accordance with suggestions received from EU experts and coordinators.
- **Improvement Plan** contains specific elements in the fields:
 - Teaching process,
 - Organization study in college,
 - Human resources and research,
 - Material resources,
 - Customer results

Some of the proposed measures...

Organization study in college

- **Transformation of Business School in the Department of Business Administration**
- In accordance with the requirements of the new law on higher education and new standards to regulate higher education in Bosnia and Herzegovina.
- Responsible for activities: Management of Faculty of Economics, headed by the Dean, Council of Teaching and Science and Senate of the University.
- Deadline for completion of work: March 2012.
- Indicators of progress:
 - Proposal councils of Faculty of Economics to transformation
 - Proposal councils of Faculty to adopting innovated curriculum first cycle Department of Business Administration,
 - Review of the proposal innovated curriculum Department of Business Administration,
 - Opinion of the Council grouping of social sciences at the University of Tuzla on the review of the curriculum and study cycles Department of Business Administration,
 - The decision of the Senate of the University of Tuzla, on the adoption of innovated curriculum first cycle for the Department of Business Administration.
- State of implementation: Completely done

Teaching process

- **Support teaching process**
- **Full implementation** (software installation, training student services staff and faculty to use the software, enter data about students and their progress through the program in a central database at the University, disseminating among students) **an integrated information system modules "Student Services"** (with webmail services, e-learning and electronic registration exam).
- **Responsible for activities:** Center for Quality Assurance University of Tuzla, Vice dean for teaching.
- **Deadline for completion of work:** 31.12.2012.
- **Indicators of progress:**
 - Install and use software modules,
 - Informing students about the new services of the integrated information system,
 - Training of personnel and student services for use software modules
 - Entering data into the database and regular periodic progress monitoring databases filling
 - Final fixing bugs in the software and its upgrade in accordance with the needs and comments expressed by users.
- **State of implementation:** Completely done

Human resources and research

- **Organizing III study cycle**
- State of implementation:
 - Compiling a report on economic and scientific feasibility of organizing III-rd cycle studies with the curriculum, (done)
 - Adoption by Council of teaching and research analyzes and proposals for organizing III-rd study cycle, (done)
 - Decision of the Senate of the University of Tuzla on adoption III-rd cycle study program of studies at the Faculty of Economics, (done)
 - Competition for student enrollment in the third cycle of studies, (not done yet)
 - Start of classes III-rd study cycle (not done yet).

Material resources

- **Work spaces, classrooms, library**
- Adaptation of the building for the purposes of Faculty of Economics according to the **Spatial plan of the University.**
- State of implementation:
 - Development of project tasks for objects in that could be placed Faculty of Economics (done)
 - Development of building projects and revisions of the same

There are ongoing changes in the Spatial plan at the university level.

Difficulties...

- The workload of teachers and other employees current affairs so that they can not fully commit to the process of self-evaluation.
- Problem with full motivation of team members to conduct self-evaluation.
- Crisis financial situation greatly complicates the implementation of activities to improve the material and spatial conditions.

Dissemination...

- During the realization of the project activities Cubrik University of Tuzla, Faculty of Economics, facilitated by the dissemination of the aims and achievements of the project through presentations, panel discussions and site of the University and the Faculty of Economics.

www.qa.untz.ba/web/?cat=5



Univerzitet u Tuzli

Centar za osiguranje kvaliteta i internu evaluaciju

QA Odbor za kvalitet Osoblje centra Kontakt Novosti / News

Kategorije » Projekti

Strengthening Quality Assurance System within Western Balkans HEIs in Support of National and Regional Planning – CUBRIK

Informacije o TEMPUS projektu "Strengthening Quality Assurance System within Western Balkans HEIs in Support of National and Regional Planning" – CUBRIK, u kojem učestvuje i Univerzitet u Tuzli, možete pogledati na: [CUBRIK](#)

Project ID: CUBRIK 158999-TEMPUS-ES-TEMPUS-SMGR

Kategorije

Akreditacija

Dokumenti

Novosti

Projekti

Standardi i normativi



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Studentska evaluacija kvaliteta izvođenja nastave u ljetnom semestru akademske 2011/12. godine

U cilju provođenja studentske evaluacije kvaliteta izvođenja nastave u ljetnom semestru akademske 2011/12. godine na Univerzitetu u Tuzli će se u 13. i 14. sedmici nastave izvršiti anketiranje studenata. Anketiranje će obaviti članovi Senatskog Odbora za kvalitet.

Pravilnik o studentskoj evaluaciji izvođenja nastave se može preuzeti [ovdje](#).

TEMPUS projekt CUBRIK – Posjeta EU eksperata Ekonomskom fakultetu

Univerzitet u Tuzli participira u TEMPUS projektu pod nazivom „Strengthening Quality Assurance System within Western Balkans HEIs in Support of National and Regional Planning - CUBRIK“. Cilj ovog projekta je pružanje znanja i podrške zemljama zapadnog Balkana u uspostavljanju i implementiranju sistema upravljanja kvalitetom na visokoobrazovnim institucijama a projekt traje tri godine.

Između ostalih, u toku druge godine projekta, aktivnosti su bile usmjerene na osposobljavanje visokoobrazovnih institucija za provođenje procesa samoevaluacije studijskih programa i eksterne evaluacije od strane EU eksperata prema evropskim metodologijama. U okviru Univerziteta u Tuzli, Ekonomski fakultet je u januaru 2012. godine završio samoevaluaciju studijskog programa I ciklusa studija prema evropskom EFQM-TRIS modelu, uz podršku Centra za osiguranje i internu evaluaciju Univerziteta u Tuzli.

U cilju provođenja eksterne evaluacije u okviru TEMPUS projekta CUBRIK, EU eksperti iz Belgije, gospodin Ignace Van Dingenen i gospođica Nora Laermans, su 21.02.2012. godine obavili posjetu Ekonomskom fakultetu Univerziteta u Tuzli. EU eksperti su obavili razgovor sa predstavnicima samoevaluacionog tima, menadžmenta fakulteta, studenata, odbora za kvalitet na fakultetu i Centra za osiguranje kvaliteta i internu evaluaciju Univerziteta a također su i obišli prostore fakulteta. Posjeta je ocijenjena uspješnom i značajnom za dalje poboljšanje osiguranja kvaliteta studijskog programa i rada Ekonomskog fakulteta.

TEMPUS project CUBRIK

In the framework of the activities provided through the implementation of the TEMPUS project CUBRIK, in which the University of Tuzla took part, on Sep 1st 2011 in the Faculty of Economics, University of Tuzla, for members of management and internal evaluation team at the Faculty of Economics, the presentation of the project activities was done, by the Center for Quality Assurance and Internal Evaluation, University of Tuzla.

On this occasion, once again it was highlighted the importance of the project on strengthening the quality assurance system at the Faculty and University and on the transfer of experiences from developed countries of the European Union to universities in Bosnia and Herzegovina. Particular attention was paid to Activity 5.1 Institutional evaluation of universities with the EFQM methodology: self-evaluation. It was presented a fundamental concept of excellence, EFQM Excellence Model, the basic determinants of RADAR logic model and TRIS model.

An active discussion was conducted on the implementation of self-evaluation process by the given methodology and guidelines developed through the project CUBRIK and on the experiences gained through this project.

More informations and presentations about TEMPUS project "Strengthening Quality Assurance System within Western Balkans HEIs in Support of National and Regional Planning", acronym CUBRIK, you can find on this link: [CUBRIK](#)

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Kategorije

- Akreditacija
- Dokumenti
- Novosti
- Projekti
- Standardi i normativi
- Zakoni o visokom obrazovanju

Linkovi

- ENQA
- HEA BiH
- HEA BiH Dokumenti
- HEA BiH Kvalitet
- Univerzitet u Tuzli

Information on the activities carried out within the project CUBRIK, the process of self-evaluation of the study program of the Faculty of Economics and the visiting EU experts to external evaluation...

Thank you for your attention!